

Refund Policy.

BCT Indiana stands behind the quality of its products and services. If you are not completely satisfied with your purchase from us, simply contact your customer service representative within 30 days from the date you receive it (or the date it was scheduled to arrive). We will either reprint the product at no charge or refund the full price of the product(s) in question, excluding shipping and pre-production processing costs.

BCT Indiana takes great pride in its commitment to customer satisfaction. However, certain circumstances are beyond our control and are not covered by the guarantee. Please note that we cannot be responsible for:

- Spelling, punctuation or grammatical errors made by the customer.
- Inferior quality or low-resolution of uploaded images.
- Design errors introduced by the customer in the document creation process.
- Errors in user-selected options such as choice of finish, quantity or product type.
- Damage to the products arising after delivery to the customer.